

Contact the Iowa Civil Rights Commission

Iowa Civil Rights Commission
400 E. 14th Street
Grimes State Office Building
Des Moines, IA 50319
(515) 281-4121 or (800) 457-4416
(515) 242-5840 (FAX)
www.state.ia.us/government/crc

Office hours are 8:00 AM to 4:30 PM, Monday through Friday. You may leave a phone mail message at any time to receive a call back during office hours.

What happens once a complaint is filed?

A complaint is filed when received in writing by the Commission. The person or company against whom the complaint is filed will be notified of the complaint and will be given an opportunity to respond.

The complaint will be assigned to an investigator, who will conduct an impartial and thorough investigation. Witnesses are contacted and relevant records are examined. The parties may also be offered an opportunity to negotiate a voluntary, no-fault settlement.

After the investigation, an administrative law judge will determine whether there is probable cause to believe discrimination occurred. Probable cause exists if there are reasonable grounds for believing discrimination has occurred. If probable cause does not exist the administrative law judge can determine there is no probable cause (discrimination did not occur) and the complaint is dismissed.

If the decision is no probable cause, the complaint is dismissed, subject to appeal rights.

Following a probable cause finding, the parties may elect to have the dispute resolved in district court, or in a public hearing before the Commission.

What services are available from the Iowa Civil Rights Commission?

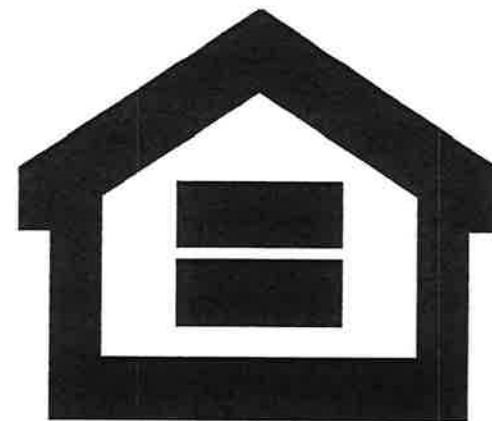
The Commission receives, investigates, and resolves complaints alleging discrimination in the areas of employment, housing, public accommodations, credit, and education.

The Commission can provide speakers and programs on civil rights topics, including fair housing. Free publications regarding discrimination are available upon request.

The Commission may conduct testing of landlords, businesses, and employers to study the nature and extent of discrimination in Iowa, and to determine if the civil rights laws are being followed.

Our mission is a state free of discrimination.

Fair Housing and You



**EQUAL HOUSING
OPPORTUNITY**

**The Iowa Civil Rights
Commission**

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FAIR HOUSING OPPORTUNITY

Iowa ensures all people the lawful right to be considered:
For the house of their choice,
In the neighborhood of their choice,
In the price range they can afford;
And to receive fair, legal and equal treatment and services
In the terms and conditions of buying, renting or borrowing.

The Iowa Civil Rights Act, Chapter 216 of the Code of Iowa, as amended,
Prohibits discrimination in housing BECAUSE OF a person's

RACE	RELIGION
COLOR	NATIONAL ORIGIN
CREED	MENTAL or PHYSICAL DISABILITY
SEX	FAMILIAL STATUS (presence of children)

There is **NO CHARGE** for services of the Commission.
COMPLAINTS MUST BE FILED WITHIN 180 DAYS OF THE ALLEGED INCIDENT.

People who believe they or someone they know might be victims of housing discrimination
should **file a complaint immediately** by contacting:

Iowa Civil Rights Commission

Grimes State Office Building, Des Moines, Iowa 50319
515-281-4121 1-800-457-4416 (toll free in Iowa) FAX 515-242-5840

Victims of housing discrimination may also contact: City human or civil rights, or human relations
agencies which enforce local community ordinances; and HUD, a federal agency, which enforces
Title VIII of the Civil Rights Act of 1968.

Federal law, Title VIII, prohibits housing discrimination **BECAUSE OF** a person's:
Race, color, religion, sex, national origin, handicap, or familial status.

U.S. Department of Housing & Urban Development (HUD)

Fair Housing Enforcement Center, 400 State Avenue, Kansas City, Kansas 66101-2406
913-551-6993

National Housing Discrimination HOTLINE 1-800-669-9777, TDD 1-800-927-9275

Notice for Housing Applicants and Providers:
The Civil Rights Act of 1866 prohibits discrimination in housing
BECAUSE OF a person's **RACE** or **SKIN COLOR** in all circumstances.